



Franchise Operations Department
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Dear Russ

Just wanted to drop you a note to say a really big thank you for last night – we raised over £56k at the Auction – just so much more than we ever hoped for! You were absolutely brilliant –everyone really enjoyed themselves.

I would have no hesitation whatsoever in recommending you to any of my colleagues.

Thanks so much Russ, it was a real pleasure to meet you – hope to work with you again on another occasion!

Yours sincerely

Fiona McCarthy
PA to Head of Franchise Operations

