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Date: 8 April 2009

Mr Russ Williams

Dear *Russ*

The dust is settling.

I would like to thank you and your team for a very professional "show" on Tuesday night. All went to time, the right people were in the right place, the lights and sound complimented the whole event. We consider our whole day was a success, and you were very much part of our team.

When we first met in Aylesbury with Tim Cooper the thought of losing control by bringing someone in to 'run' things was daunting and alien to me. You certainly justified Tim's faith, and your own confidence in doing what we wanted.

The amount of pressure you took off the team was tremendous, the event was far more professional and we could get on and do what we needed to do; talk to our guests.

A very professional, well run and enjoyable evening contributing greatly to our success.

Thank you.

Yours sincerely

A handwritten signature in blue ink that reads 'Steve'.

Steve Graham
Chief Executive

cc Tim Cooper