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Date: 17 February 2011

Mr Russ Williams

Dear Russ

I would like to thank you and your team for a professional "show" at our Awards Dinner on Thursday 27th January.

Everyone enjoyed the evening. We consider our whole day was a success, and you contributed to our success, you are very much a part of our team.

The amount of pressure you take off the team is tremendous, the event was professional and you and your team allow us the time we need to talk to our guests.

Thank you.

Yours sincerely

Steve Graham

Chief Executive